

1. Higher quality, timely **care**
2. Greater **caregiver** support
3. Ample **community** support
4. **Cost**-effective care aligned with individual goals and values
5. Compassionate, coordinated **communications**

GOALS

Measures in the 2017 ACT IndexSM

CARE

1. Hospital days per decedent during last two years of life
2. Intensive care days per decedent during the last two years of life
3. Percent of hospital patients in medical cohort readmitted within 30 days of discharge
4. Hospice days per decedent during the last six months of life
5. Percent enrolled in hospice during the last six months of life
6. Percent of decedents who recieved the right amount of help in dealing with pain
7. Percent of decedents who recieved the right amount of help in dealing with breathing
8. Percent of decedents who recieved the right amount of help in dealing with anxiety or sadness
9. Overall, percent of respondents who would rate the decedent's care in the last month of life as excellent
10. During the last month of life, percent of decedents whose personal care needs, such as bathing, dressing, and changing bedding, were always taken care of as well as they should have been
11. During the last month of life, decedents who were always treated with respect by those who were taking care them
12. During the last month of life, percent of decedents who had as much contact concerning their religious beliefs as wanted
13. Percent of deaths occurring at home

COMMS

- 14. Percent of decedents who provided written instructions about the treatment or care they wanted to receive during the final days of their life
- 15. Percent of decedents who designated a person to serve as their Durable Power of Attorney for Healthcare
- 16. Percent of decedents who discussed with their caregiver or anyone else the treatment or care they wanted to receive in the final days of their life
- 17. Hospice patients who received care consistent with their stated end-of-life wishes

- 18. During the last month of life, percent of decedents or other family members who were always kept informed about their condition

CAREGIVING

- 19. During the last month of life, percent of decedent proxies for whom it was always clear which doctor was in charge of their care
- 20. Hospice patient caregivers who perceived patient was referred to hospice at the right time

COMMUNITY

- 23. Total Medicare spending per decedent during the last two years of life
- 24. Mean out-of-pocket for major medical costs last two years of life
- 25. Average co-payments per decedent during the last two years of life

- 21. Percent of hospitals with a palliative care program
- 22. Home health agency visits per decedent during the last two years of life

COSTS

For more information on these measures or the Index, please contact project co-lead Sibel Ozcelik at SOzcelik@theCTAC.org.